

How do I sign-in to my library account using a Social Network?

- This service is available to friends, retirees, alumni, and others who have received a courtesy account from one of the UST Libraries' Circulation Desks. To be able to sign in, you must first request an invitation from one of our Circ Desks (see below for contact info), and you must already have an account in our system. This functionality does not create accounts.

Is it safe to use my Social Network account to sign into CLICsearch?

- Social login has become a common and safe authentication method for Web Services. It allows software vendors like Ex Libris, who develops and maintains our library system, to focus on developing and improving library applications, while leaving authentication and identity management to larger companies with more resources devoted to online security. We wouldn't offer a service we thought was unsafe, but the safety determination ultimately resides with each library account holder. To read more about the OAuth2 standard on which this application is built, and Ex Libris's development around this standard, visit:
 - <https://oauth.net/2/>
 - https://developers.exlibrisgroup.com/alma/integrations/user-management/authentication/social_login

Why does the Library want to bring my social media accounts into the picture?

- Sites and apps, including CLICsearch, want to link to your social network account for one reason: authentication (it saves them from storing your password and info). They do not have access to your accounts, share your info, or friend you, follow you, or sign you up to receive emails.

Why can't I login with my email instead of a social network?

- This option will be available by September 15! When this functionality goes live you should request another invitation from a Circulation Desk.

What Social Network data are stored in my Library Account?

- Nothing from Facebook, Google, Twitter, or your email account is stored in the Library System. You are signing into Facebook, Google, Twitter, or your email for purposes of authentication (only), and not into the Social Network itself.

What Library services are available to me once I sign into my Library Account?

- You can request holds on materials, see what items you have checked out, set up alerts to be informed of new materials, and renew checked out items.

Who do I contact if I have questions or need help?

- Please contact the Circulation Desk of the library who issued you privileges if you'd like to get an invite to manage your UST Library account by authenticating with a Social Network account:
 - Ireland: irelandlibrary@stthomas.edu, (651) 962-5450
 - Keffer: circulation@stthomas.edu, (651) 962-4642
 - Law: lawcirc@stthomas.edu, (651) 962-4900
 - OSF: circulation@stthomas.edu, (651) 962-5494